1E

HealthCheck for 1E Platform

INTRODUCTION

In our continuous commitment to provide superior digital employee experience (DEX) solutions, 1E is proud to introduce our comprehensive HealthCheck service. Our HealthCheck offering caters to both on-premises and SaaS-hosted deployments of our software, ensuring your organization's 1E platform health is optimal. This all-encompassing service evaluates your existing platform, identifies areas for improvement, and provides a roadmap to align your technology more closely with your operational goals.

OBJECTIVE

The primary goal of our HealthCheck service is to ensure that your 1E software operates at peak efficiency, whether it's hosted on-premises or via our SaaS platform. For on-premises customers, our focus is on the hardware infrastructure, software performance, and security aspects. SaaS customers will benefit from our emphasis on software performance, user experience, and data management.

Our HealthCheck service aims to:

- Evaluate your current 1E software's performance, be it on-premises or SaaS-hosted.
- Identify any issues, bottlenecks, or potential areas for improvement in software performance and user experience.
- Assess your hardware infrastructure (for on-premises) or data management strategies (for SaaS-hosted), for effectiveness and compliance.
- Provide a tailored improvement plan and roadmap for enhanced performance and security.
- Support you in implementing the suggested improvements and assist in necessary adjustments.

DELIVERABLES

Our HealthCheck service offers the following key deliverables:

On-Premises HealthCheck:
- **Infrastructure Assessment:** Our team performs a detailed evaluation of your existing hardware, server health, performance, and capacity in relation to the 1E platform's operational requirements.
- **Software Performance Audit:** We conduct a thorough review of your 1E software's performance, highlighting any potential issues or areas for improvement.
- **Security Analysis:** We ensure that your on-premises infrastructure meets all necessary security and compliance standards.
- **Customized Improvement Plan:** Following our assessments, we provide a bespoke plan to bolster your performance, security, and resource utilization.
- **Implementation Roadmap:** We offer a step-by-step guide to implementing our recommended improvement plan, complete with best practices and contingency plans.
- **Post-HealthCheck Support:** We ensure successful execution of the plan through our ongoing support services, making necessary adjustments as required.

SaaS HealthCheck:
- **Software Performance Audit:** We conduct a comprehensive review of your 1E software's performance, identifying any bottlenecks or areas that need improvement.
- **User Experience Evaluation:** We assess the usability, intuitiveness, and accessibility of the software, identifying potential enhancements for your user experience.
- **Data Management Review:** We scrutinize your data usage patterns, storage needs, and compliance with data security standards.
- **Customized Improvement Plan:** We offer tailored recommendations to enhance your software performance, user experience, and data management.
- **Implementation Roadmap:** We provide a detailed guide to implement the suggested improvements, along with best practices and support resources.
- **Post-HealthCheck Support:** We offer continuous support services to ensure successful implementation of our plan, providing necessary adjustments as needed.

KEY BENEFITS

1E's HealthCheck service offers numerous benefits to your organization:

- Ensures your software and infrastructure are operating at peak performance.
- Identifies and resolves potential issues before they impact your operations.
- Enhances user experience, which can drive higher productivity and satisfaction among your staff.
- Improves data management and security, thereby reducing risk.
- Provides a clear path for continual improvement and support to ensure your technology keeps pace with your business needs.

CONCLUSION

Optimal IT health is vital for organizations to operate efficiently and effectively. 1E's HealthCheck service is designed to ensure that your DEX solutions, whether on-premises or SaaS-hosted, are primed for peak performance. With a holistic examination of your infrastructure or software, a customized improvement specific details of the migration and its unique circumstances.

The 1E platform empowers IT teams to enhance end user experience, strengthen security, minimize costs, and transform IT Operations from a cost center to a strategic enabler.

See what's to love about 1E in action – **book a demo.**