

## INTRODUCTION

In today's fast-paced business environment, ensuring a seamless digital workplace experience is crucial. The 1E Professional Services Implementation Packages offer comprehensive solutions that combine the power of 1E for Experience Observability and 1E Visibility, Control, and Compliance. These packages provide real-time visibility and control of the IT estate, empowering organizations to enhance employee productivity, reduce downtime, and maintain endpoint security. With simplified procurement processes and pre-defined, fixed-price SKUs, the implementation of 1E's solutions has never been easier. Let's explore the key features and benefits of each package.

#### STARTER PACKAGE

The Starter Package is designed for client engineering teams seeking a quick and easy implementation of 1E's solutions. Key features include assistance with deployment, remediation of DEX packs, a Patch Insights report, and an initial Experience Score. The package enables organizations to gain visibility into their IT estate, improve the digital experience for employees, and enhance endpoint management and patching. It offers efficient deployment, remediation support, and data-driven insights to drive productivity and security.

### **ESSENTIALS PACKAGE**

The Essentials Package provides a comprehensive set of services to fully leverage the power of 1E solutions. It includes assistance with deployment, remediation of multiple DEX packs, Experience Score and DEX Recommendation Reports, Patch Insights report, Employee Sentiment analysis, self-healing capabilities, compliance objectives, and a Windows 11 readiness report (if applicable). With this package, organizations can achieve improved visibility, control, compliance, and digital experience optimization. It offers efficient deployment, comprehensive remediation support, and advanced features for enhanced productivity and security.

# STANDARD PACKAGE

The Standard Package builds upon the Essentials Package, offering additional deliverables and benefits. It includes assistance with deployment, configuration of more DEX packs, Experience Score and DEX Recommendation Reports with more remediations, Patch Insights report with more remediations, sentiment analysis on top apps, self-healing capabilities, compliance objectives, secure endpoint objectives. This package enables organizations to maximize the value of the 1E Platform, reduce troubleshooting time, and achieve greater productivity, security, and compliance.

### **PREMIUM PACKAGE**

The Premium Package provides organizations with a comprehensive implementation solution for the full power of 1E's solutions. It includes assistance with deployment, configuration of multiple DEX packs, Experience Score and DEX Recommendation Reports with a high number of remediations, Patch Insights report with multiple remediations, sentiment analysis on top apps, advanced self-healing capabilities, compliance objectives, secure endpoint objectives. With this package, organizations can achieve rapid results, reduce downtime, and enhance productivity, security, and compliance at an accelerated pace.

PACKAGE NAME	STARTER IMPLEMENTATION PACKAGE	ESSENTIALS IMPLEMENTATION PACKAGE	STANDARD IMPLEMENTATION PACKAGE	PREMIUM IMPLEMENTATION PACKAGE
SKU	1E-PS-IMP-SML	1E-PS-IMP-ESSL	1E-PS-IMP-STD	1E-PS-IMP-PREM
SEAT COUNT (MAX)	5000	15000	50000	100000
DEX PACKS INCLUDED	1	UP TO 5	UP TO 10	UP TO 15
DEX RR INCLUDED	0	1	1	1
DEX RR REMEDIATIONS INCLUDED	0	1	UP TO 5	UP TO 10
PATCH INSIGHTS REMEDIATIONS	REPORT ONLY	1	UP TO 5	UP TO 10
APPLICATION SENTIMENT SURVEYS	0	1	UP TO 5	UP TO 5
ENDPOINT AUTOMATION RULES	0	UP TO 1	UP TO 5	UP TO 10
EXPERIENCE SCORE	YES	YES	YES	YES
COMPLIANCE OBJECTIVES	NO	NO	YES	YES
SECURE ENDPOINT OBJECTIVES	NO	NO	YES	YES
WINDOWS 11 READINESS REPORT	NO	NO	YES	YES

### CONCLUSION

The 1E Professional Services Implementation Packages offer organizations a range of options to meet their specific needs and objectives. Whether starting with the Starter Package or opting for the comprehensive Premium Package, organizations can leverage the expertise of the 1E Professional Services team to streamline implementation, reduce troubleshooting time, and achieve a quicker return on investment. By implementing the 1E solutions, organizations can enhance the digital experience of employees, improve endpoint stability and security, and drive operational efficiency. Choose the package that aligns with your organization's goals and unlock the full potential of your digital workplace with 1E Professional Services.

The 1E platform empowers IT teams to enhance end user experience, strengthen security, minimize costs, and transform IT Operations from a cost center to a strategic enabler.

See what's to love about 1E in action – **book a demo.** 

